

# Manage it all with ease

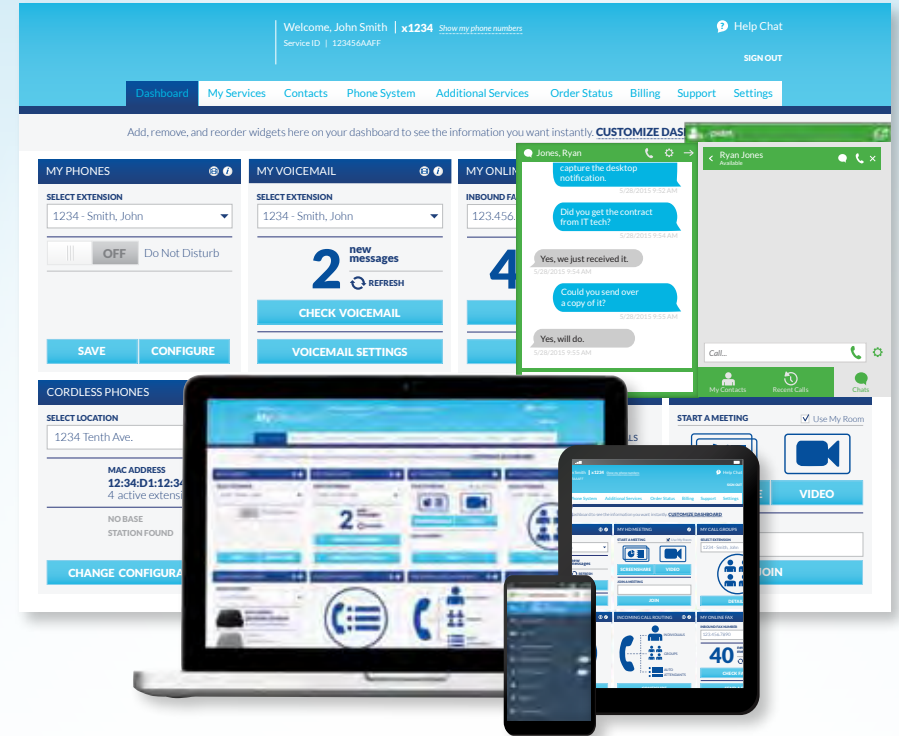
## Hosted Services Portal

The Hosted Services Portal is revolutionary by centralizing all of your communication and hosted services into one user-friendly site that can be accessed from anywhere. Unlike other customer portals, both you and your employees can make changes to your system and your account in real-time, from a single, intuitive dashboard featuring easy-to-use, widget based architecture that integrates you with all of our Hosted Services products, services and support.

**Easily access and manage all of your communications from anywhere, on any device.**

## One click to...

- Listen to business voicemail from anywhere
- Customize permissions to let employees self-manage
- Re-route calls from wherever you are when the office closes unexpectedly
- View the availability of co-workers, then just click-to-call them
- Make company-wide changes at once, in seconds
- Chat instantly with anyone in your organization



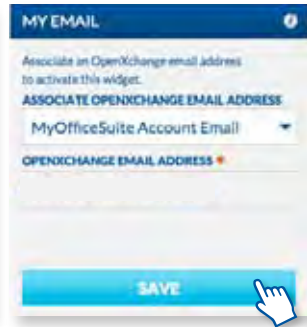
**Unmatched visibility, control and functionality,  
right at your fingertips.**



# One click access to everything



**My Voicemail**—Listen to, download or email voicemail messages all from the portal.



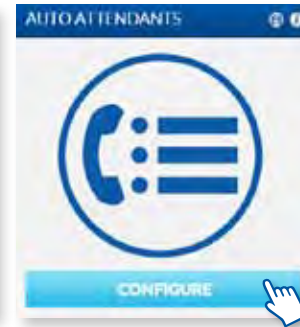
**My Email**—Get new email notifications right through the portal.



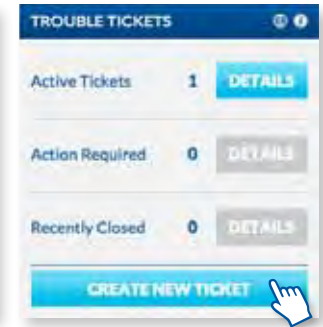
**Music on Hold**—Listen to and change your on-hold music.



**My HD Meeting**—Initiate or join an HD video, audio or web conference.



**Auto Attendants**—Record, upload or use our text-to-speech feature to create your Auto Attendant's greetings.



**Trouble Tickets**—Open, close, update, view and submit trouble tickets.

## +More

**Administrator Portal**—Have complete control over all services.

**Employee Access**—Anyone can quickly and easily self manage.

**Customizable Dashboards**—Drag and drop to personalize your own dashboard.

**Click-to-Dial**—Click-to-call your coworkers and your personal contacts from Google.

**Company-Wide Chat**—Chat across your organization instant-message style.

**Online Presence**—See who is online and click-to-call.

**Add More Services**—Add services when you need them.

**Billing**—Pay your bill, view payment history, print invoices and track business expenses.

**Call Logs**—View, filter, sort and download call history for all of your employees.